

November 4, 2014

Los Angeles County Board of Supervisors

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Fifth District

TO:

Each Supervisor

FROM: 6N

Mitchell H. Katz, M.D.

Director

SUBJECT:

STATUS REPORT ON KEY INDICATORS OF

PROGRESS, HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED TO THE TRANSITION TO THE NEW LAC+USC MEDICAL CENTER – PROGRESS REPORT #105

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Director

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www.dhs.lacounty.gov

To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles County residents through direct services at DHS facilities and through collaboration with community and university partners.

This is to provide your Board with the monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This report is the full monthly operational report with trends to include the month of September 2014.

Census Trending (ADC includes Psychiatric & Newborn Patients)

The Average Daily Census (ADC) for the month of August was 562 out of 676 licensed beds, an estimated 81% utilization rate (83% occupancy). The census for Medical/Surgical units was an estimated 91% utilization rate (93% occupancy) for September 2014.

Emergency Department (ED) Indicators

The attachment demonstrates a decrease for ED boarding and ED wait times. The rate of patients who left without being seen (LWBS) and the average daily census (ADC) remained stable. There was an increase in the number of patients transferred out in comparison to August 2014. The Dangerously Overcrowding Level Comparison for September 2014 was 10.3% compared to 24.5% in August 2014.

If you have any questions or need additional information, please contact me or Dan Castillo, LAC+USC Chief Executive Officer, at (323) 409-2800.

DC:ab

Attachment

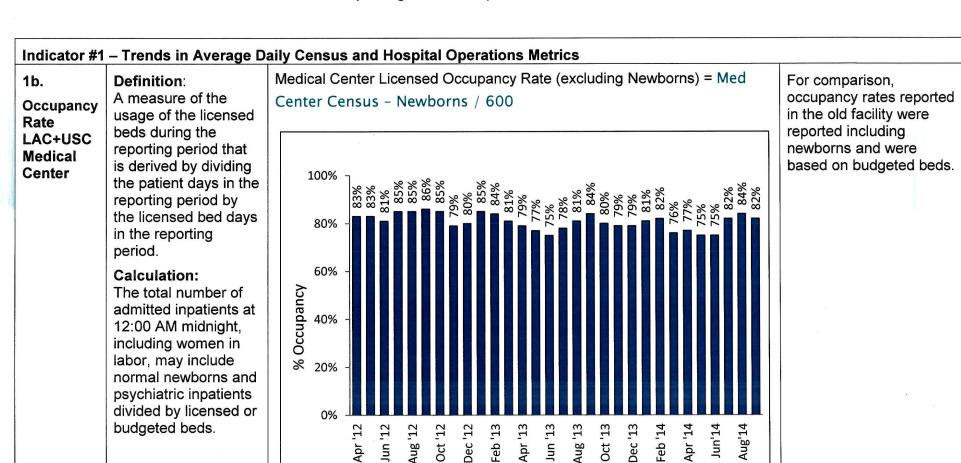
c: Chief Executive Office County Counsel Executive Office, Board of Supervisors



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Indicator Definition	Data	Comments
Indicator #1 – Trends in Average	Daily Census and Hospital Operations Metrics	
Average Daily Census (ADC) A measure of the tota number of inpatients occupying licensed beds on a daily basis reported as the arithmetic mean. Calculation: Total number of admitted inpatients at 12:00 AM midnight daily, summed over the month and divided by the total number of days in the month. Source of Data: Affinity	50	ADC provided as background information. Graphs depict data from April 2012 to present.

Operational Monitoring Report Reporting Period: September 2014

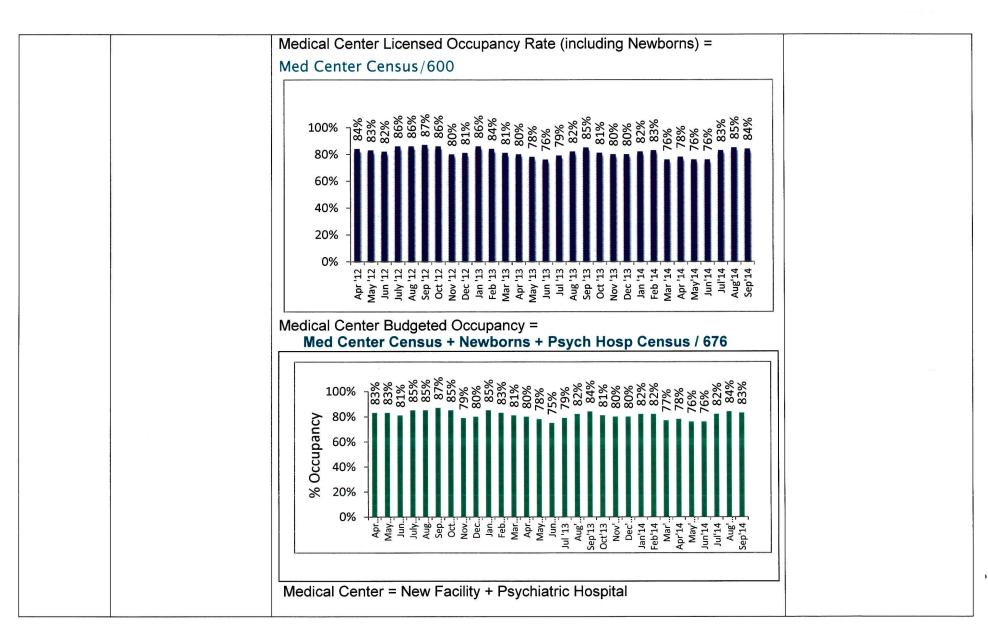


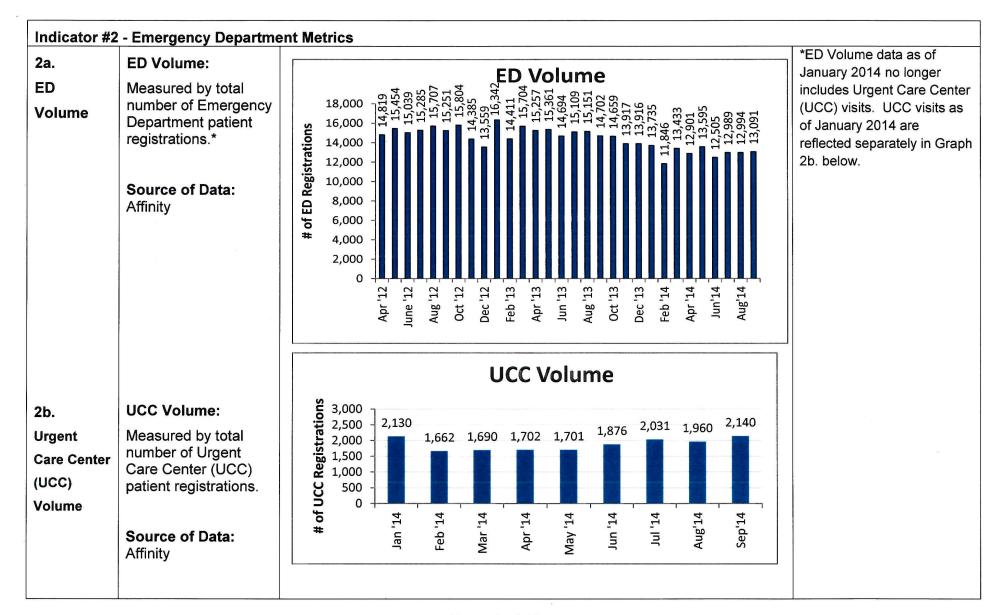
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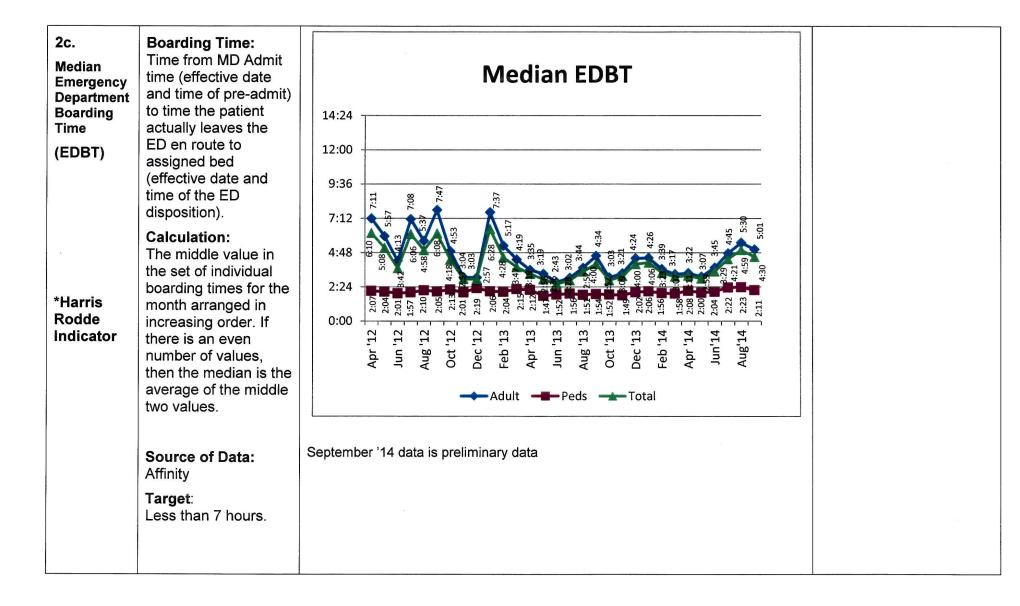
Affinity

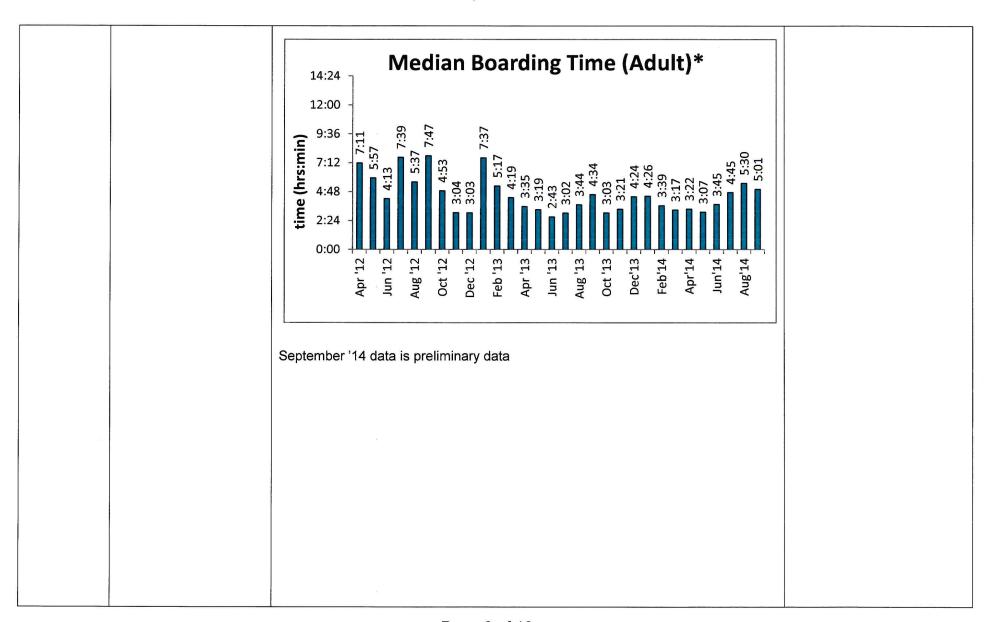
95%

Target:









Operational Monitoring Report Reporting Period: September 2014

Indicator #2 - Emergency Department Metrics

2d. ED Wait Time

ED Wait Time:

Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean.

Definition:

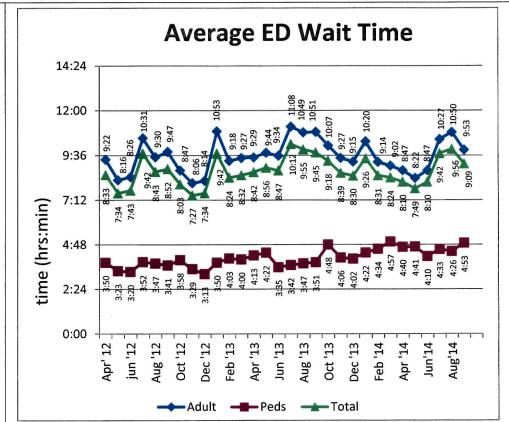
Sum of all wait time values during the monthly reporting period divided by the total number of values.

Source of Data:

Affinity

Target:

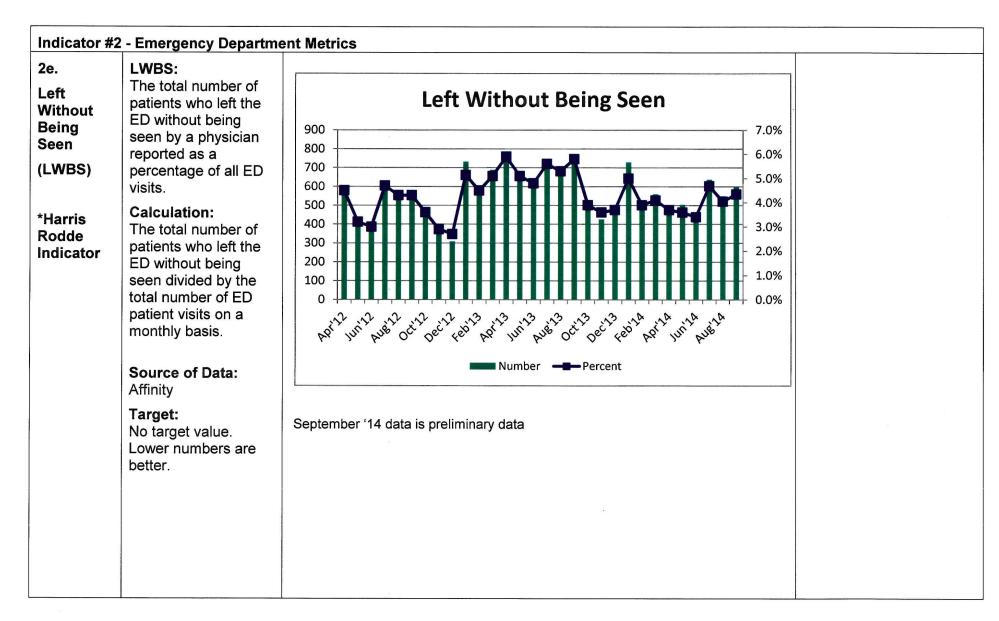
No target value. Lower numbers are better.

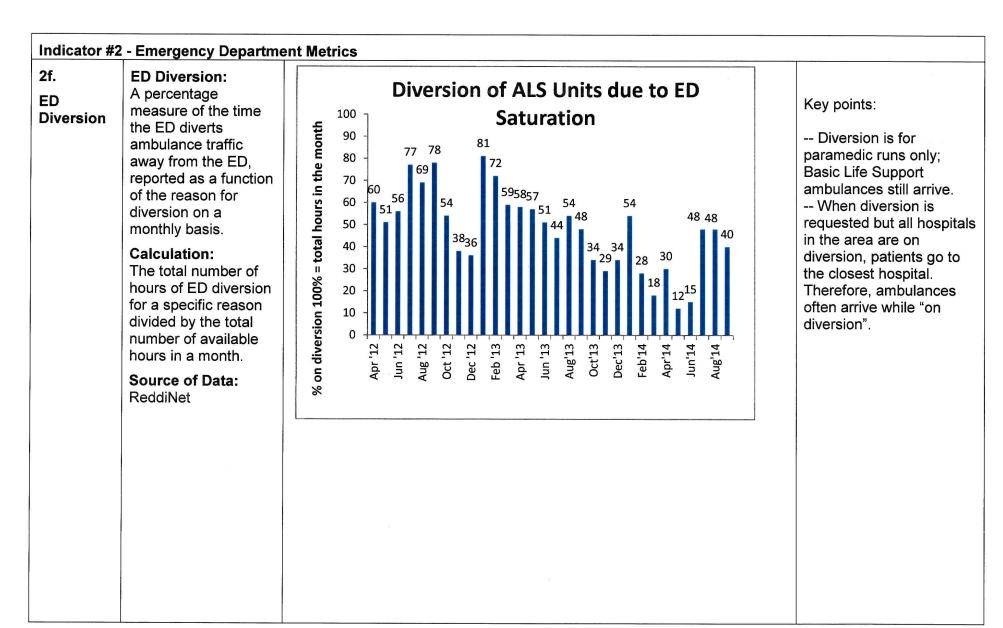


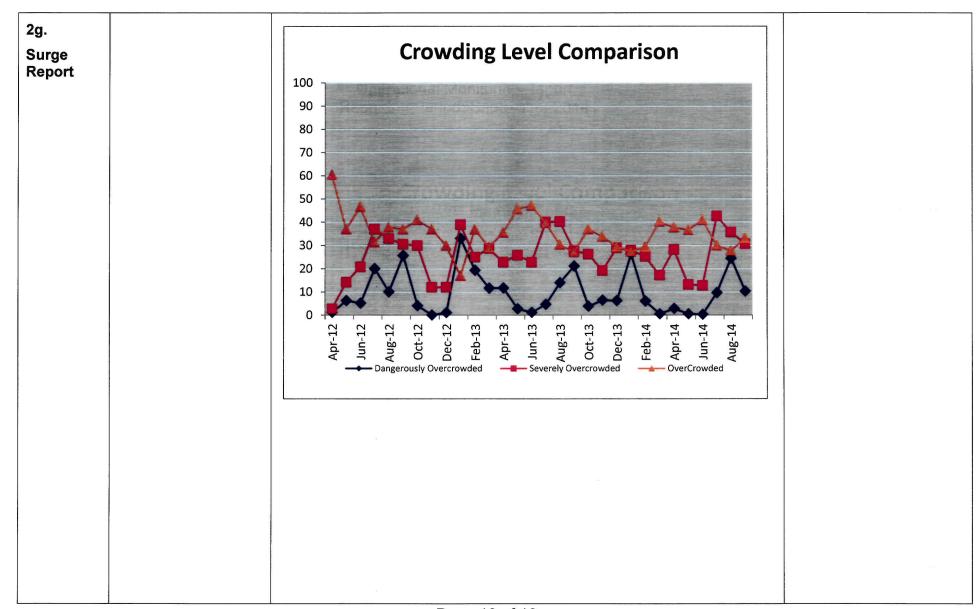
Adult Wait Time: *Excludes Psych, Pediatric, Observation Unit, and Jail patients

Total ED Wait time: *Excludes Psych, Observation Unit, and Jail patients

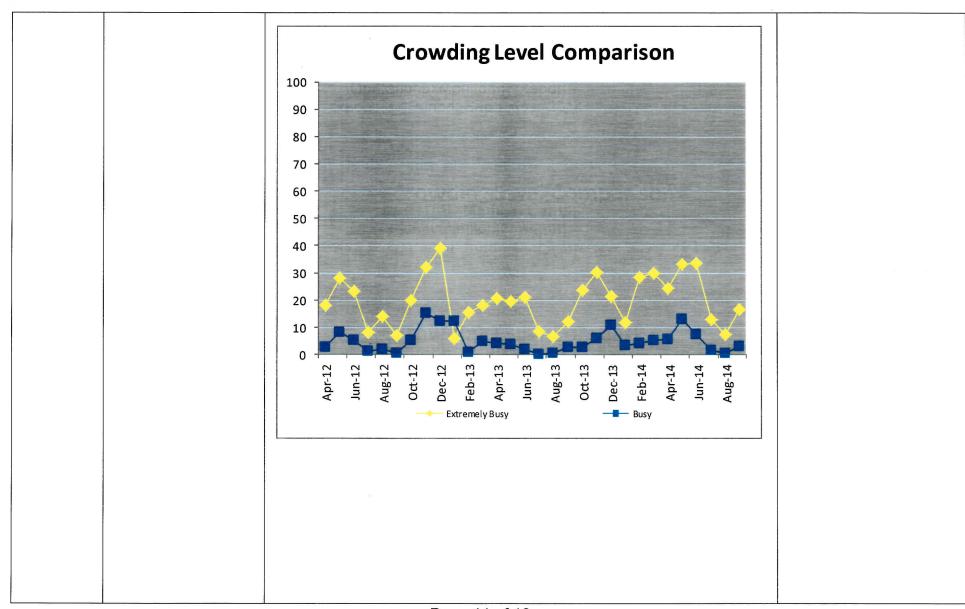
September '14 data is preliminary data



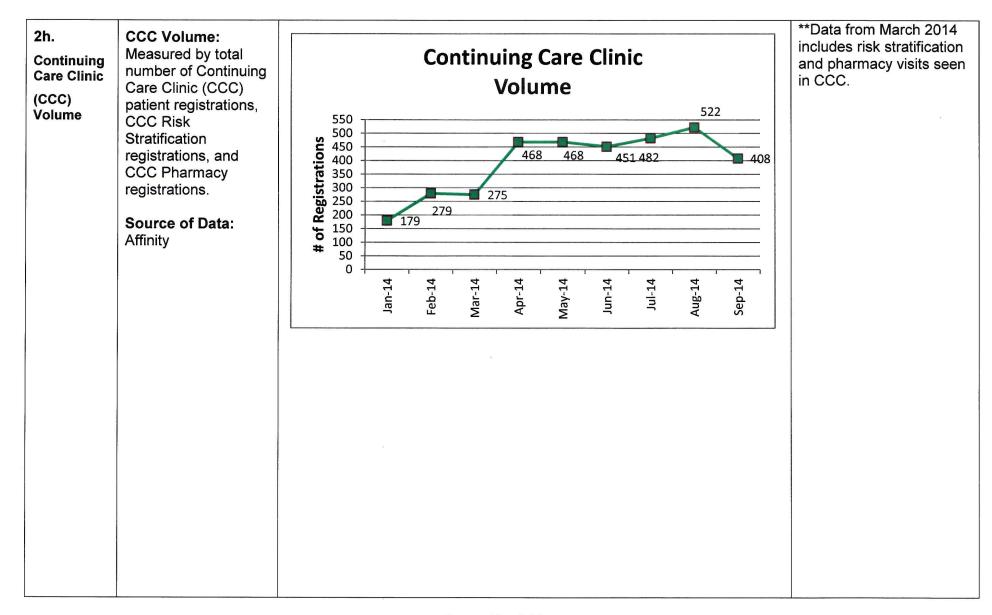




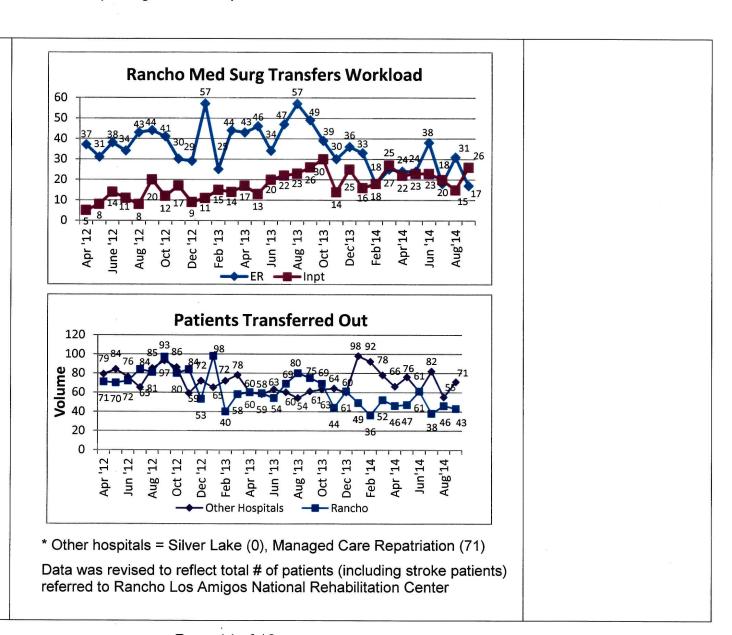
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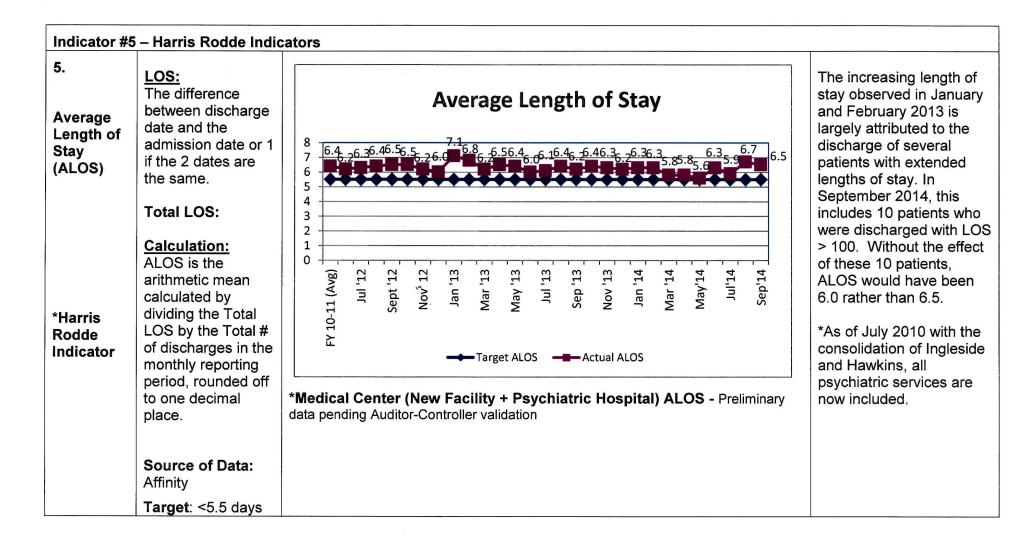


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	ansfers:	Month of September '14 Referrals from ER:						
Rancho	The volume of patients transferred							
Amigos Amigos Hational to RLANRC for acute hospitalization from		Med/Surg	Acute Stroke	Total				
ehab-	e Emergency epartment and from	# Met transfer criteria	1	NA	-			
	patient Units.	# Referred to RLANRC	1	16	17			
LANRC)		# Transfers	1	16	17			
	ata Source:	# Denied	0	NA	-			
	Manual record keeping.	# Cancelled	0	NA	-			
		# Patients Refused of Those Cancelled	0	NA	-			
Cancelled category includes patients whose condition changed leading to higher level of care or discharge home.	Referrals from Inpatients:							
		Med/Surg	Acute Stroke	Total				
		# Met transfer criteria	26	NA	-			
	Č	# Referred to RLANRC	26	2	28			
		# Transfers	24	2	26			
		# Denied	0	NA	-			
		# Cancelled	2	NA	-			
		# Patients Refused of Those Cancelled	0	NA	-			
		Other /Pending	0	NA	=			





6. Pediatric Bed	Census: The total number	Date	NICU (40 Beds)	Peds Ward (25 Beds)	PICU (10 Beds)	Med/Surg Adolescent (20 Beds)
ensus and	admitted pediatric	Jan-11	55%	60%	70%	70%
cupancy (%)	inpatients at 12:00 AM	Feb-11	57%	68%	80%	80%
	midnight of a	Mar-11	57%	60%	70%	75%
	designated pediatric ward.	Apr-11	55%	64%	50%	75%
atric ICU	account of the control of the contro	May-11	57%	56%	50%	80%
J)	Occupancy:	Jun-11	70%	52%	60%	75%
natal ICU	The total number of admitted pediatric	Jul-11	58%	44%	50%	70%
U)	inpatients divided by	Aug-11	58%	44%	40%	75%
atric Unit	the total number of	Sep-11	58%	40%	50%	75%
escent	licensed beds on that	Oct-11	55%	52%	60%	70%
escent	unit and reported as a	Nov-11	62%	60%	70%	75%
	percentage.	Dec-11	65%	40%	60%	70%
		Jan-12	60%	52%	60%	75%
		Feb-12	55%	56%	60%	70%
	Source of Data: Affinity	Mar-12	55%	64%	50%	75%
	Amility	Apr-12	53%	48%	50%	65%
		May-12	42%	40%	50%	70%
		Jun-12	38%	44%	50%	60%
		Jul-12	45%	48%	60%	80%
		Aug-12	57%	48%	50%	75%
		Sep-12	63%	56%	50%	80%
		Oct-12	58%	64%	60%	70%
		Nov-12	63%	44%	50%	45%
		Dec-12	73%	36%	60%	50%
		Jan-13	63%	48%	70%	70%
		Feb-13	50%	48%	70%	75%

Date	NICU (40 Beds)	Peds Ward (25 Beds)	PICU (10 Beds)	Med/Surg Adolescent (20 Beds)
Mar-13	53%	44%	60%	75%
Apr-13	53%	40%	50%	55%
May-13	43%	44%	60%	45%
Jun-13	48%	48%	50%	35%
Jul-13	48%	32%	50%	60%
Aug-13	45%	40%	40%	75%
Sep-13	48%	48%	40%	80%
Oct-13	53%	44%	40%	55%
Nov-13	43%	32%	50%	60%
Dec-13	40%	44%	40%	60%
Jan-14	45%	40%	50%	75%
Feb-14	53%	48%	40%	60%
Mar-14	43%	44%	50%	45%
Apr-14	38%	36%	40%	50%
May-14	40%	24%	40%	50%
Jun-14	38%	32%	40%	40%
Jul-14	45%	44%	40%	65%
Aug-14	40%	44%	60%	80%
Sep-14	43%	40%	60%	70%

7.	Census:	Date	Med Surg	Jail	ICUs	Burn*	_
Med Surg / ICU Bed Census and Occupancy	The total number admitted inpatients at 12:00 AM midnight of a	Date	(309 beds)	(24 Beds)	(120 Beds)	(20 Beds)	OB/0 (M Su (32 b
(%)		Nov-12	87%	83%	83.5 %	51%	87%
•		Dec-12	88%	71%	83%	44%	83%
	Occupancy:	Jan-13	95%	73%	85%	55%	98%
edical	The total number of	Feb-13	93%	59%	87%	61%	95%
urgical Unit	admitted inpatients	Mar-13	91%	62%	82%	47%	93%
led Surg)	divided by the total	Apr-13	88%	82%	85%	57%	99%
	number of licensed	May-13	88%	66%	82%	57%	90%
.!! !!!4 / !!!\	beds on that unit and	Jun-13	82%	71%	80%	60%	81%
ail Unit (Jail)	reported as a	Jul-13	88%	79%	82%	42%	88%
	percentage.	Aug-13	93%	79%	83%	44%	91%
Us (Excluding		Sep-13	95%	83%	83%	50%	100%
urn ICUs)	Source of Data:	Oct-13	91%	72%	78%	59%	95%
arii 1000,	Affinity	Nov-13	91%	66%	82%	67%	83%
		Dec-13	90%	73%	80%	60%	83%
B/GYN Unit		Jan-14	92%	72%	86%	45%	93%
led Surg)		Feb-14	91%	79%	85%	53%	96%
.		Mar-14	87%	75%	77%	49%	73%
		Apr-14	87%	85%	83%	65%	87%
		May-14	86%	71%	79%	63%	86%
		Jun-14	88%	73%	77%	48%	84%
		Jul-14	92%	85%	85%	56%	100%
		Aug-14	92%	85%	87%	68%	100%
		Sep-14	93%	85%	83%	58%	100%